

**PAMELA GALLANT**  
**Director of Low Income Programs**  
**Universal Service Administrative Company**

Pam Gallant is the Director of Low Income Programs for the Universal Service Administrative Company (USAC) in Washington, D.C. USAC is a private, not-for-profit corporation that is responsible for providing every state and territory in the United States with access to affordable telecommunications services through the Universal Service Fund.

Pam began her career as an attorney with the Federal Communications Commission. After the passage of the Telecommunications Act of 1996, Pam worked to implement the universal service provisions of the Act, including drafting key portions of FCC orders and decisions, and writing rules that govern the universal service programs.

Pam left the FCC in 1998 and worked for three years as a consultant with the global consulting firm Booz Allen & Hamilton. At Booz Allen, Pam worked with governments of developing countries to create regulations for their nascent telecommunications industries.

As Director of Low Income Programs at USAC, Pam is responsible for overseeing the administration of the FCC's Lifeline, Link Up and toll limitation mechanisms, which provide discounts off the cost of local phone service for eligible low-income consumers.

Contact Information

2120 L Street NW, Suite 600  
Washington, DC 20037  
202-776-0200  
[pgallant@universalservice.org](mailto:pgallant@universalservice.org)